Warm welcome to our international students at Pforzheim University!



IT Guide Summer 2017

ISP Downloads

Where do I find all presentations and documents from the introduction sessions?

Go to

www.hs-pforzheim.de/isp/downloads



BUSINESS PF - WISSEN, WORAUF ES ANKOMMT

FAKULTÄT STUDIUM INTERNATIONAL FORSCHUNG UNTERNEHMEN ALUMNI





Fakultät für Wirtschaft und Recht / International / International Study Program | ISP / Information for incoming BACHELOR EXCHANGE students / Downloads

News & Events

Business Courses in ENGLISH

Business Courses in GERMAN

Business Courses in SPANISH &

FRENCH

GERMAN as a FOREIGN LANGUAGE

Our Incoming Students

Faculty

Fieldtrips

> University & Surroundings

Pforzheim Business School

Accreditation

Student Initiatives

Curroundings

ISP | INTERNATIONAL STUDY PROGRAM -DOWNLOADS

++You will need Adobe Acrobat Reader to read these documents++

- Program Brochure
- ISP Information Package
- · Course offerings and registration ("yellow pages")
- . IT Infrastructure guide
- Learning Agreement
- · Academic Writing Guidelines for Pforzheim University Business School
- . Map How to find us
- · Introduction to Online Lecture Plan

How to get connected to the University IT

- How and where do I use my student ID card?
- How do I access and work with my Pforzheim University user account (and webmail)?
- Where can I find guidelines /software on how to connect my notebook to the university wireless internet software (VPN client)?
- How do I copy, scan and print at the Multifunctional Copy Machines?
- How do I connect to Wireless internet?
- E-learning (Moodle) registration



How and where to use student ID



card?

Student ID card is not only used as an authentication as a student at the Pforzheim University, but:



- Cash free payment at "Mensa" (cafeteria) and vending machines
- Login at multifunctional copy machines all over campus
- Library ID card
- Door opener: main entrances / computer labs (some labs need specific activation)
- "Studiticket" for bus and public transport

Very important: your student ID is only activated and ready to be loaded with money after your user account is activated through initial login at the multifunctional printer!





Your student ID



Validity of ID (current semester)

For students staying two semesters: needs to be validated every semester at one of the blue terminals in W1 building





Problems with ID card?

- **General problems** with ID card (damage, loss) → please go to the student service center (StudiCenter) in W1 building
 - → Please handle your ID card with care in case of loss or damage you will have to pay a replacement fee of 20 €
- Problems with **door opener**? \rightarrow please contact Mrs. Blöhbaum in room V1.1.04





Problems with ID card?

- Problems with multifunctional printer or money **charging** → please contact HIZ – IT Service center in room W2.2.17
- Office hours (please also check):

Mondays	10:00 - 11:30 Uhr and 13:30 - 15:00 Uhr
Tuesdays	10:00 - 11:30 Uhr and 13:30 - 15:00 Uhr
Wednesdays	10:00 - 11:30 Uhr and 13:30 - 15:00 Uhr
Thursdays	10:00 - 11:30 Uhr and 13:30 - 15:00 Uhr
Fridays	10:00 - 11:30 Uhr





Why do you **need** a user account?

- → to use PC, Internet, VPN (wireless LAN)
- → and to activate your student ID

How do you activate your user account and your student ID?

- > you need to log in to one of the pcs at Pforzheim **University**
- → first login: you will receive your user-ID from International Programs Office together with your student ID

Default password for first login is your birthday:

- → combination: **ddmmyyyy**
- → example: 08121990 (December 8, 1990)

Please change default password!

- → at pc lab you can change password or through logging into the university email system and changing it there.
- → do not use umlauts like äöü or symbols or email address
- \rightarrow problems with your user account or password \rightarrow please go to HIZ IT Service center room (W2.2.17) \rightarrow office hours see p. 8



There are two different operating systems at our computers labs:

Step 1



"STRG+ALT+ENTF" (ctrl-alt-del)

Username: fh\userid

If you access your account through your private computer (tablet, laptop or smartphone) your username is:

Step 2



Username: userid

Password: default password



When will my login be blocked?

- \rightarrow 3x incorrect log in attempts
- → wait 30 min. and try again



Problems? Where do I get support?

→ building W2 Room W2.2.17 (HIZ – IT Service)

Your email address at the Hochschule

To use your Pforzheim University's email account, your address is :

userID@hs-pforzheim.de



URL to access email account via webmail:

http://webmail.hs-pforzheim.de

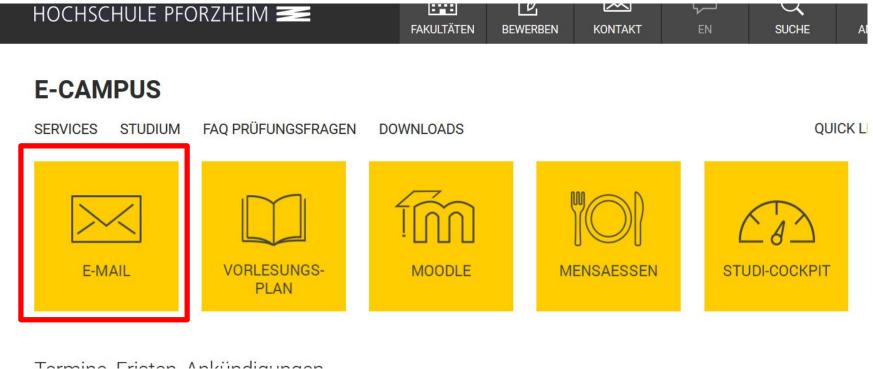
In order to log in via web and wireless:

You have to use fh\userID

Webmail Access



Webmail Access



Tarmina Friatan Ankiindiaunaan

Webmail Access



Outlook Web	App
Sicherheit (Beschreibung	anzeigen)
Dies ist ein öffeDies ist ein priv	entlicher oder freigegebener Computer vater Computer
Outlook Web A	pp Light verwenden
Domäne\Benutzername:	
Kennwort:	
	Anmelden
Mit Microsoft Exchan	ge verbunden
© 2010 Microsoft Corporat	tion. Alle Rechte vorbehalten.

Step 2: Log in



Computer labs accessible without special permission (student ID card as door opener):

- Lab in room **W2.2.12** (seminar room check
 - schedule)
- Lab in library Mediathek



Wireless Internet

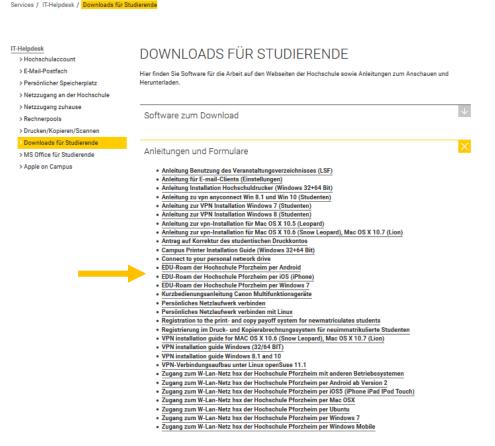
On campus you can access the wireless LAN via "hsx" cloud

Services / IT-Helpdesk / Downloads für Studierende IT-Helpdesk DOWNLOADS FÜR STUDIERENDE > Hochschulaccount > E-Mail-Postfach Hier finden Sie Software für die Arbeit auf den Webseiten der Hochschule sowie Anleitungen zum Anschauen und > Persönlicher Speichernlatz Herunterladen. > Netzzugang an der Hochschule > Netzzugang zuhause Software zum Download > Rechnerpools > Drucken/Kopieren/Scannen Downloads f
ür Studierende Anleitungen und Formulare > MS Office für Studierende > Apple on Campus · Anleitung Benutzung des Veranstaltungsverzeichnisses (LSF) · Anleitung für E-mail-Clients (Einstellungen) Anleitung Installation Hochschuldrucker (Windows 32+64 Bit) . Anleitung zu vpn anyconnect Win 8.1 und Win 10 (Studenten) Anleitung zur VPN Installation Windows 7 (Studenten) Anleitung zur VPN Installation Windows 8 (Studenten) Anleitung zur vpn-Installation f
ür Mac OS X 10.5 (Leopard) Anleitung zur vpn-Installation für Mac OS X 10.6 (Snow Leopard), Mac OS X 10.7 (Lion) Antrag auf Korrektur des studentischen Druckkontos . Campus Printer Installation Guide (Windows 32+64 Bit) · Connect to your personal network drive EDU-Roam der Hochschule Pforzheim per Android • EDU-Roam der Hochschule Pforzheim per iOS (iPhone) • EDU-Roam der Hochschule Pforzheim per Windows 7 Kurzbedienungsanleitung Canon Multifunktionsgeräte · Persönliches Netzlaufwerk verbinden • Persönliches Netzlaufwerk verbinden mit Linux · Registration to the print- and copy payoff system for newmatriculates students Registrierung im Druck- und Kopierabrechnungssystem für neuimmatrikulierte Studenten . VPN installation guide for MAC OS X 10.6 (Snow Leopard), Mac OS X 10.7 (Lion) VPN installation guide Windows (32/64 BIT) . VPN installation guide Windows 8.1 and 10 • VPN-Verbindungsaufbau unter Linux openSuse 11.1 • Zugang zum W-Lan-Netz hsx der Hochschule Pforzheim mit anderen Betriebssystemen Zugang zum W-Lan-Netz hsx der Hochschule Pforzheim per Android ab Version 2 Zugang zum W-Lan-Netz hsx der Hochschule Pforzheim per iOS5 (iPhone iPad IPod Touch) · Zugang zum W-Lan-Netz hsx der Hochschule Pforzheim per Mac OSX • Zugang zum W-Lan-Netz hsx der Hochschule Pforzheim per Ubuntu • Zugang zum W-Lan-Netz hsx der Hochschule Pforzheim per Windows 7 Zugang zum W-Lan-Netz hsx der Hochschule Pforzheim per Windows Mobile

- Unfortunately the installation guide is not available in English
- Link: https://e-campus.hs-pforzheim.de/services/it-helpd-esk/downloads-fuer-studieren-de/
- Once,,hsx" is installed it will connect automatically
- hsx works with smartphones
- username: fh\userid
- password: default password



eduroam (education roaming) is an international roaming service in higher education. It provides secure network.



- Follow similar step like the "hsx" guide.
- The installation guides are unfortunately not available in English.
- Note: if you use Eduroam on campus there might be restricted access due to safety reasons – better use it outside of campus

Wireless Internet

For access from you need to download the **software** "Cisco VPN client"

Services / IT-Helpdesk / Downloads für Studierende

DOWNLOADS FÜR STUDIERENDE IT-Helpdesk > Hochschulaccount > E-Mail-Postfach Hier finden Sie Software für die Arbeit auf den Webseiten der Hochschule sowie Anleitungen zum Anschauen und > Persönlicher Speicherplatz Herunterladen. > Netzzugang an der Hochschule > Netzzugang zuhause Software zum Download > Rechnerpools > Drucken/Kopieren/Scannen vpn anyconnect f
 ür WINDOWS 8.1 und 10 Downloads für Studierende vpn für WINDOWS 7 (64 bit) vpn für WINDOWS 7 (32 bit) > MS Office für Studierende vpn für Mac OS X 10.4 und 10.5 (Intel/PPC) > Apple on Campus vpn f
 ür Mac OS X 10.3 oder
 älter vpn für LINUX-Systeme SPSS Citavi SCHLIESSEN Anleitungen und Formulare

Wireless Internet

Please proceed as advised in the VPN installation guide

Services / IT-Helpdesk / Downloads für Studierende

IT-Helpdesk

- > Hochschulaccount
- > E-Mail-Postfach
- > Persönlicher Speicherplatz
- > Netzzugang an der Hochschule
- > Netzzugang zuhause
- > Rechnerpools
- > Drucken/Kopieren/Scannen

Downloads für Studierende

- > MS Office f
 ür Studierende
- > Apple on Campus

DOWNLOADS FÜR STUDIERENDE

Hier finden Sie Software für die Arbeit auf den Webseiten der Hochschule sowie Anleitungen zum Anschauen und Herunterladen.

Software zum Download







- Anleitung Benutzung des Veranstaltungsverzeichnisses (LSF)
- Anleitung für E-mail-Clients (Einstellungen)
- Anleitung Installation Hochschuldrucker (Windows 32+64 Bit)
- Anleitung zu vpn anyconnect Win 8.1 und Win 10 (Studenten)
- Anleitung zur VPN Installation Windows 7 (Studenten)
- Anleitung zur VPN Installation Windows 8 (Studenten)
- Anleitung zur vpn-Installation f
 ür Mac OS X 10.5 (Leopard)
- Anleitung zur vpn-Installation f
 ür Mac OS X 10.6 (Snow Leopard), Mac OS X 10.7 (Lion)
- Antrag auf Korrektur des studentischen Druckkontos
- Campus Printer Installation Guide (Windows 32+64 Bit)
- · Connect to your personal network drive



VPN client – login screen



Note:

If you log in with the VPN client outside of campus, you'll be able to use your personal University Pforzheim network drive.

Multifunction Printer (+ Copier)

First usage to initialize printing (and your student ID)

- only possible if you have already activated your user account (previous slides) and changed password
- Go to one of the multifunction print/copy machines
- Put your student ID on card reader
- You will see this screen
- Enter your user ID and new personal PW





Multifunction Printer (+ Copier)

- For the next logins, no identification except the scan of ID card is necessary
- Never forget to **log out** (logout button or put ID on card reader again)
- To print you need to charge your card with money at the white terminals in W1 building – 1st floor (opposite to student initiative)
 - → Prices for A4: 3 cent b/w and 10 cent color per copy





Instructions



card reader for student ID



input field



25 touchscreen

HOCHSCHULE PFORZHEIM UNIVERSITY

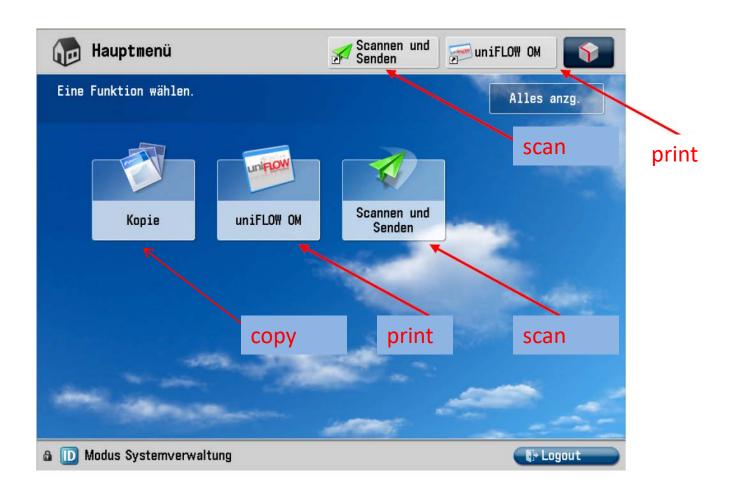


Here you can select the main functions:

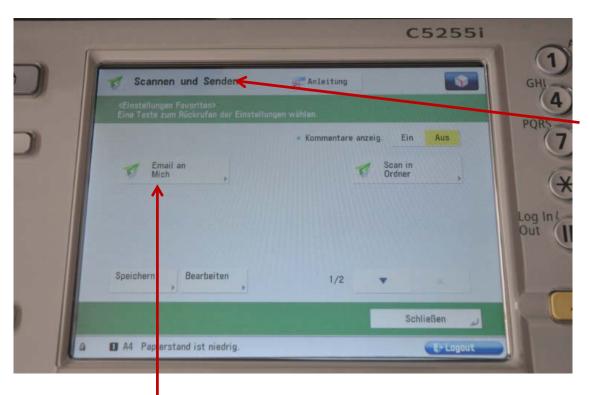
"Kopie" means copy (default function)

"Senden" means **scanning** and sending to your webmail account "—>" and the arrow opens printing (from account or USB flash drive)

Screen at new multifunction printer (Canon)



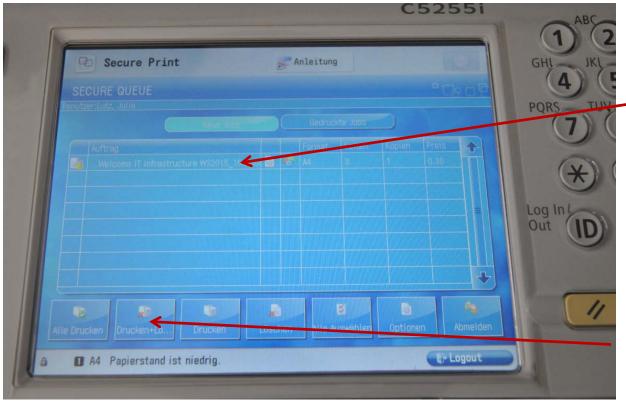
How to SCAN and send document to email or folder



Select "Scannen und Senden"

Scan and Send to your email adress (Email an mich) (xxxyyyzz@hs-pforzheim.de)
Only to hs-pforzheim webmail account possible!

How to print a document



Here you can choose the printing job (you can select all / Alle Drucken)

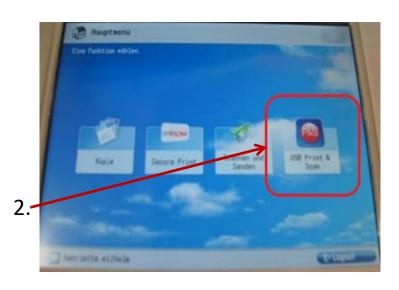
Here you start printing

Info: to print from your personal computer you need to install the Pforzheim university printer – installation guide you'll find on the IT service internet page (slide 18)

How to print a document

Canon printer

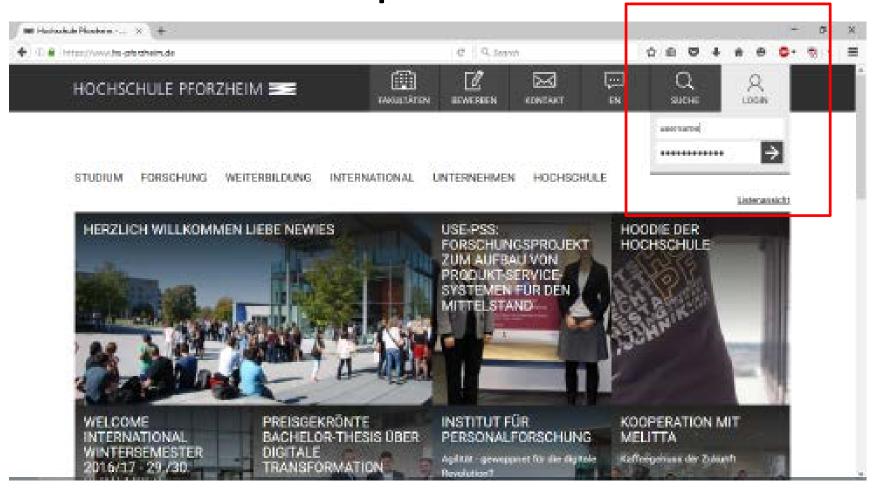




Using your flash drive at the multifunction devices you can only print pdf-files!



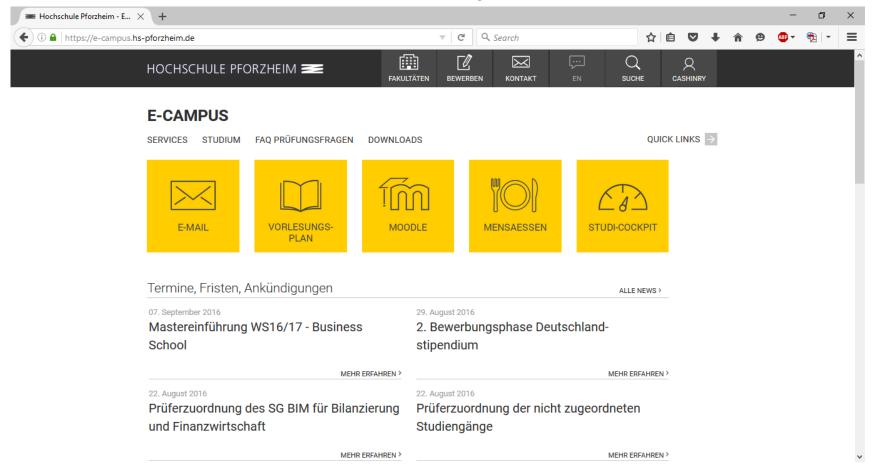
E-campus Access



Step 1: Log in to e-campus from the HS homepage

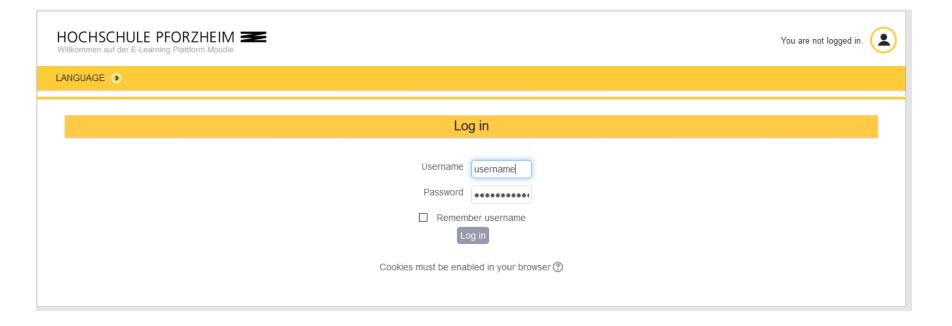


E-campus



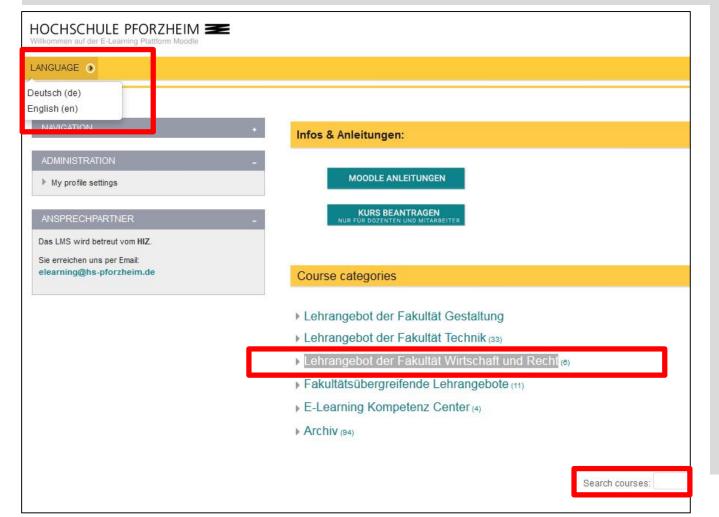
Direct access to E-Mail, Lecture plan, Moodle, Cafeteria plan, and much more.

E-learning - How to find your course in "Moodle" Exemplary illustration / course registration



- Go to www.hs-pforzheim.de
- Log in to e-campus (see previous slides)
- Click "Moodle" and log in

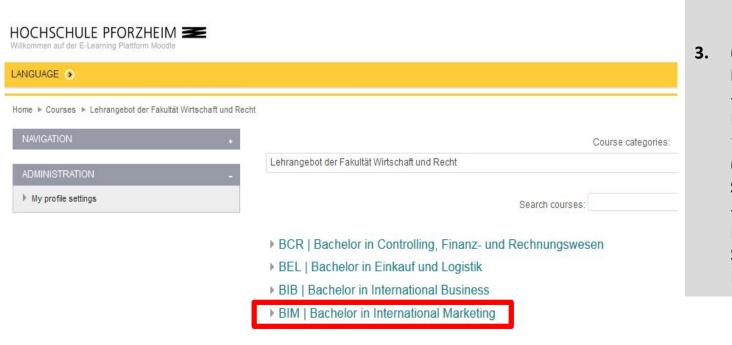
E-learning: How to find your course in Moodle (2)



- **Choose language** ("Sprache")
- (a) Enter course ID in "search courses" field -OR: (b) Choose school: e.g. Business School = "Lehrangebot der Fakultät Wirtschaft uund Recht"
- ... see next page



E-learning: How to find your course in Moodle (3)



- (a) (Double) **Degree Students**
 - -> choose your Bachelor e.g. "BIM"
 - (b) Exchange **Students**
 - -> choose International Study **Program**



Moodle (4) -> course registration

